

**Inspiring futures through lifelong learning**

**We will work together on these priorities:**

-  Identify core purpose and articulating vision so that everyone understands what we stand for
-  Continue to develop curriculum to meet the needs of residents
-  Develop a response to support people to recover from the impact of the pandemic through learning
-  Ensure the relocation of services is successfully implemented with as little impact as possible on learners and staff
-  Continue to develop effective systems and digital solutions
-  Improve sustainability by reducing reliance on Education & Skills Funding Agency funding
-  Seek opportunities to work collaboratively with other adult education providers across South Essex to deliver priorities
-  Seek opportunities to share services with other council departments to ensure access to lifelong learning for all residents
-  To deliver efficiencies

Our **MISSION** is to make an impact on the communities where we live and work. We will:

1. Value, engage and inspire local people to learn and progress
2. Be responsive to the changing needs of the local people, communities, employers and the economy
3. Be agile and flexible, using innovative approaches, where appropriate, to make the most efficient use of our resources
4. Be inclusive, accessible, collaborative and community-focused

**Our values inform everything we do**

  
Proud

  
Ambitious

  
Compassionate

  
Empowered

  
Collaborative

  
Inclusive

**We will develop a curriculum for Thurrock that:**

- Addresses low skills
- Supports people to enter employment in sectors where there are jobs
- Supports people to retrain or upskill and move out of insecure employment
- Reduces digital disadvantage by working across the Council to provide skills development, access to equipment and connectivity
- Supports engagement with government initiatives to address the impact of the Coronavirus pandemic
- Supports the wellbeing and mental health of residents through access to learning in the community
- Reduces social isolation through access to learning within communities

**It is through our day-to-day behaviours that we bring to life our values to deliver success. We are:**  
 Agile ▶ Resilient ▶ Authentic ▶ Engaging & Collaborative ▶ Commercial ▶ Innovative & Creative ▶ Digitally Minded ▶ Self-Aware & Reflective

**Our vision for equality**

Freedom from discrimination and equality of opportunity are basic rights. We are committed to challenging inequality and celebrating diversity to achieve the following vision:

- People achieve their own potential and a good quality of life
- Everyone can access our services, facilities or information
- There is public involvement and influence in decision-making, planning, policy and service delivery
- Thurrock Adult Community College is a strong, safe and inclusive community
- People have trust and confidence in us to report incidents of abuse or discrimination
- Our workforce, at all levels, is supported and broadly reflects the diversity of the community.



**Thurrock Council Vision and Priorities**



The Adult Education service for Thurrock

**Inspiring futures through lifelong learning**

**Curriculum**

Drive participation in adult learning by developing a vibrant and relevant community-focused curriculum offer.

**Quality**

Provide learners with the highest standards of earning and personal attainment using a robust quality management system that ensures the learner experience is the best it can be, valued and confirmed as outstanding by our local partners and national agencies. [All learners will have access to everything the college has to offer.]

**Partnership**

Developing effective relationships with key partners to deliver our strategic ambitions for Thurrock's employers and residents.

**Efficiency**

A digital-first approach to providing the most effective, efficient and best value services for all of our users.

**We will work together following our operational quality improvement plan to deliver these outcomes:**

Strategic outcomes	What will success look like?	Priority area
Engage adults to take part in learning and inspiring them to progress onto achieving qualifications at Level 3 and above		Curriculum
Provide adult education and training to develop skills required for the jobs of the future		Curriculum
Develop a community learning offer to benefit adult residents and families, particularly from most deprived communities	Increase the proportion of new learners from priority groups	Curriculum
Harness technology to develop and deliver an accessible and inclusive curriculum		Curriculum
All provision will be significantly above national benchmarks		Quality
We will be at the forefront of developing best sector practices in pedagogical approaches to blended learning		Quality
All learners will be very satisfied with their experience through the whole learning journey, including post-graduate		Quality
Understand our place and role, working with partners better together to deliver stakeholder value		Partnership
Work collaboratively to achieve the best outcomes for residents across the borough		Partnership
Understand local priorities that drive the curriculum through the lens of partners		Partnership
Build effective relationships with those partners who we still need to work with to deliver adult skills and lifelong learning		Partnership
Develop an excellent customer service model taking advantage of people and technology-centred approaches		Efficiency
Integrating and collaborating to make the most of technology and services available to us through wider organisation		Efficiency
Focus on the continual improvement of business services		Efficiency
Deliver our ambitions for a Hub and Spoke model of delivery from the East to the West of the Borough		Efficiency
Ensure financial sustainability		Efficiency